

FIG. 1

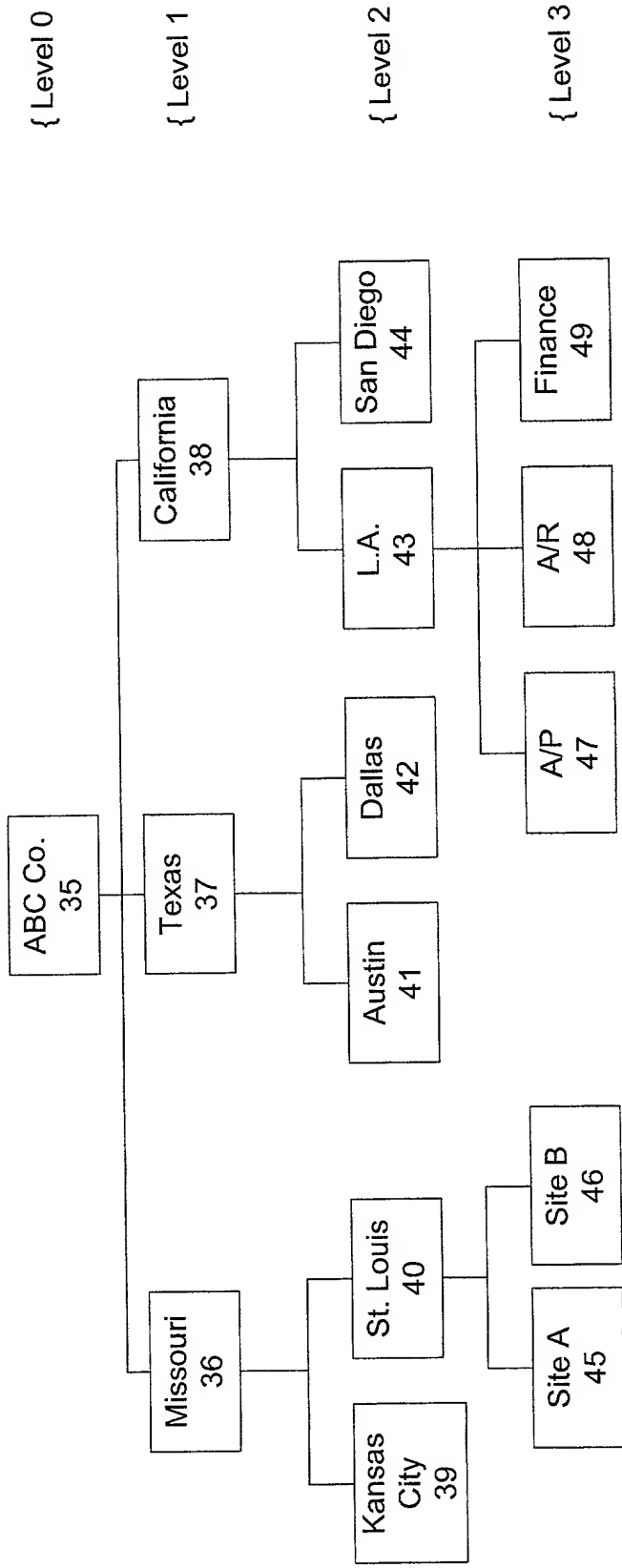


FIG. 2

506

Billing Analysis

Electronic Billing Analysis Tool

Home Reports Administration

51 52 53

50

Welcome to
eBAT
Catherine Harris -
LA County

You last logged in on Nov 21, 2001.

LA County Messages
• No Messages

eBAT System Message
• No Messages

Messages for Catherine Harris
• No Messages

[SBC](#) | [Southwestern Bell](#) | [Pacific Bell](#) | [SNET](#) | [Nevada Bell](#) | [Amertech](#)

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HELP LOGOUT

Fig 3

20010303 010303



Administration

Home 51 Reports 52 Administration 53

Users Hierarchy Password

Change Password 61
Change your password used to log in.

User Administration 62
Add and maintain users, establish passwords and set access permissions.

Hierarchy Administration 63
Maintain views, additions, changes or deletions to Hierarchy information.

Terms and Conditions 64

Understanding Your Bill 65


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HELP LOGIN

60

Fig. 4

20030601 010802


Billing Analysis

Hierarchy Administration
51 Home
52 Reports
53 Administration

Users
Hierarchy
Password

The hierarchy was last checked out by ch1837 (Catherine Harris) on 77
November 21, 2001 at 2:34 PM.

Hierarchy for County of Los Angeles

68
66
69
67
78

FIND HIERARCHY
FIND STATION

- Select Hierarchy name to continue drilling into hierarchy.
- You must check-out hierarchy before making changes.

Hierarchy - Description	Actions
FO00001 - COUNTY OF LOS ANGELES	view details view stations

73
74
75
76

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HELP
LOGOUT

Fig. 5

10033553-010302

SBC Billing Analysis

Hierarchy Administration Home Reports Administration

Users **Hierarchy** Password

The hierarchy was last checked out by ch1837 (Catherine Harris) on November 23, 2001 at 6:04 PM.

Hierarchy for County of Los Angeles

68
66
69
67
CHECK OUT HIERARCHY


- Select hierarchy name to continue drilling into hierarchy.
 - You must check-out hierarchy before making changes.

Hierarchy	Description	Actions
FO00001	COUNTY OF LOS ANGELES	view details view stations
00000	DUMMY COUNT RECORD	view details view stations
FO14958	SC-COMPTON/COLLECTIONS CHARGE2	view details view stations
FO15681	LASO-SHERIFF DEPT	view details view stations
FO19050	HUMAN RELATIONS COMMISSION	view details view stations
FO19350	REGIONAL PLANNING COMMISSION	view details view stations
FO20600	HEALTH SERVICES-JUVENILE COURT	view details view stations
FO24336	DHS-INGLEWOOD HLTH DIST.	view details view stations
FO24366	PUBHLTH-WEST HEALTH DIST.	view details view stations
FO24376	PUBHLTH-EAST HEALTH DIST.	view details view stations

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Fig. 6

20030701 010302


Billing Analysis

Hierarchy Administration
51
52
53

[Home](#)
[Reports](#)
[Administration](#)

[Users](#)
[Hierarchy](#)
[Password](#)

The hierarchy was last checked out by ch1837 (Catherine Harris) on November 23, 2001 at 6:04 PM.

Hierarchy for County of Los Angeles
77

68
66
69
67
78

[FIND HIERARCHY](#)
[FIND STATION](#)

[Find Hierarchy](#)

• Select Hierarchy name to continue drilling into hierarchy.
 • You must check-out hierarchy before making changes.

Hierarchy - Description	Actions
PO00001 - COUNTY OF LOS ANGELES	view details view stations
PO15681 - LASD-SHERIFF DEPT	view details view stations
PO15702 - LASD-LASD-EXECUTIVE OFFICE	view details view stations
PO15703 - LASD-ADMINISTRATIVE DIVISION	view details view stations
PO15710 - LASD-FIELD OPERATIONS III	view details view stations
PO15713 - LASD-OFFICE OF THE SHERIFF	view details view stations
PO15716 - LASD-OFFICE OF THE U/SHERIFF	view details view stations
PO15717 - LASD-OFFICE OF THE A/SHERIFF	view details view stations
PO15718 - LASD-RISK MANAGEMENT BUREAU	view details view stations
PO15719 - LASD-TRNG PLANNING COUNCIL	view details view stations

73

74

75

76

72

90

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Fig. 7

20030528 010802

SPG Billing Analysis

User Administration

Home Reports Administration

Users Hierarchy Password

SELECT-GET-DELETE-78

Detail for Hierarchy: FO00001 (COUNTY OF LOS ANGELES)

Last Updated By gr1291 On Nov 15, 2001

101 *Hierarchy Name: FO00001

102 *Hierarchy Description: COUNTY OF LOS ANGELES

103 *Parent Hierarchy: Root

*Required fields.

100

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HELP LOGOUT

Fig. 8

20250701 01:03:02 10036558

Hierarchy Administration

Users
Hierarchy
Password

Home
Reports
Administration

Station Numbers for F000001 (COUNTY OF LOS ANGELES)

- Select Station number to view details.
- You must check-out hierarchy before making changes

CHECK-OUT HIERARCHY 78

FIND STATION

Station Number	Identifier 1	Identifier 2	Actions
11111111111111	1234567890123456789012345674AA		view detail
1122334455667			view detail
1212122121	12112	12112	view detail
123456711111			view detail
1234567897777	1221	1212	view detail
2136804457484			view detail
3142356216			view detail
3232219768423		ADMINISTRATION/FAX	view detail
3232220343493		PRIV LN-ALLOW	view detail
66665555		INTERNATIONAL CL	view detail
888333555555	heraismytest		view detail

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HELP **LOGOUT**

Fig 9

4003653-030302

SGC Billing Analysis

Hierarchy Administration

Home Reports Administration

Users Hierarchy Password

Hierarchy for County of Los Angeles

CHECK-IN HIERARCHY

Hierarchy is now checked out. Please check-in hierarchy when finished.

68 66 69 67 77

FIND HIERARCHY FIND STATION

- Select Hierarchy name to continue drilling into hierarchy.
- Check box(es) next to Hierarchy(s) and then select action to perform.

Hierarchy - Description	Actions
FO000001 - COUNTY OF LOS ANGELES 74	add edit view stations move delete 126

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122 123 124

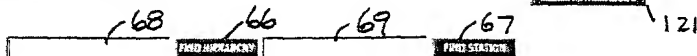
HELP LOGOUT

Fig. 10

2003010802 10030658 010802

Hierarchy for County of Los Angeles

CHECK IMMEDIATELY



- Select Hierarchy name to continue drilling into hierarchy
- Check box(es) next to Hierarchy(s) and then select action to perform.

Hierarchy - Description	Actions
FO00001 - COUNTY OF LOS ANGELES 74	122 add edit view stations move delete 125
<input type="checkbox"/> 00000 - DUMMY COUNT RECORD	add edit view stations move delete
<input type="checkbox"/> FO14868 - SC COMPTON/COLLECTIONS CHARGE2	add edit view stations move delete
<input type="checkbox"/> FO15681 - LASO-SHERIFF DEPT 132	134 add edit view stations move delete
<input type="checkbox"/> FO19050 - HUMAN RELATIONS COMMISSION	add edit view stations move delete
<input type="checkbox"/> FO19350 - REGIONAL PLANNING COMMISSION	add edit view stations move delete
<input type="checkbox"/> FO19975 - OFFICE OF MANAGED CARE	add edit view stations move delete
<input type="checkbox"/> FO24336 - DHS-INGLEWOOD HLTH DIST.	add edit view stations move delete
<input type="checkbox"/> FO24366 - PUBHLTH-WEST HEALTH DIST.	add edit view stations move delete
<input type="checkbox"/> FO25760 - PUBHLTH-QCS/CHOP	add edit view stations move delete
<input type="checkbox"/> FO28300 - MUSEUM OF NATURAL HISTORY	add edit view stations move delete
<input type="checkbox"/> FO28350 - MUSIC CENTER OPERATIONS	add edit view stations move delete
<input type="checkbox"/> FO28357 - PETERSON AUTOMOTIVE MUSEUM	add edit view stations move delete
<input type="checkbox"/> FO29129 - SUPCT-COUNTY COURTHOUSE	add edit view stations move delete
<input type="checkbox"/> FO29163 - SUPCT-CRIMINAL COURTS BUILDING	add edit view stations move delete
<input type="checkbox"/> FO29341 - SUPCT-SOUTHBAY COURTHOUSE	add edit view stations move delete
<input type="checkbox"/> FO29410 - SC-PALMDALE COURT	add edit view stations move delete
<input type="checkbox"/> FO41039 - BOS-CABLE-TV FRANCHISE	add edit view stations move delete

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Fig 11

20030701 03:48:00

SGC Billing Analysis

User Administration

Home Reports Administration

Users Hierarchy Password

Add Element Under Hierarchy: FO15681 (LASD-SHERIFF DEPT)

*Hierarchy Name: 141

*Hierarchy Description: 142

*Parent Hierarchy: FO15681 - (LASD-SHERIFF DEPT)

* Required fields. 143

SAVE HIERARCHY CANCEL


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HELP LOGOUT

140

Fig. 12

20030303 10:35:53 010802



Billing Analysis

User Administration

Home

Reports

Administration

Users

Hierarchy

Password

CHECK HIERARCHY 121

Detail for Hierarchy: FO15681 (LASD-SHERIFF DEPT)

Last Updated By pk5904 On Oct 10, 2001

*Hierarchy Name: FO15681 141

*Hierarchy Description: LASD-SHERIFF DEPT

*Parent Hierarchy: FO00001 - (COUNTY OF LOS ANGELES) 142

*Required fields.

SAVE HIERARCHY 143

MOVE HIERARCHY 151

DELETE HIERARCHY 152

CANCEL

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144

145

HELP

LOGOUT

Fig 13

20030928 010302

SBC Billing Analysis

Hierarchy Administration

Users Hierarchy Password

You have selected elements/stations to move. [CANCEL MOVE](#)

Hierarchy Destination Name: [MOVE HIERARCHY](#)

Hierarchy for County of Los Angeles [CHECK IN HIERARCHY](#)

- Select Hierarchy name to continue drilling into hierarchy.

Hierarchy - Description	Actions
PO00001 - COUNTY OF LOS ANGELES	destination

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Fig. 14

1033638-010002

Standard Reports

Standard... ASD

CLA Departmental Chargeback Report

Monthly Charges Report

Directory Assistance Report

Service Charges Report

Total Usage Report

Adds and Changes Report

Other Charges Report

Taxes and Surcharges Report

Payments, Credits and Adjustments Report

Customer UserID Profile Report

Station Numbers With No Usage Report

Unassociated Station Numbers Report

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HELP LOGOUT

Fig. 15



Billing Analysis

Bill At A Glance
Summary Report
 1000000 - Company Root

Report Column	Hide	Sorting	Filtering	Filter Value
Monthly Charges	<input type="checkbox"/>	None	<input type="checkbox"/>	
Total Usage	<input type="checkbox"/>	None	<input type="checkbox"/>	
Adds and Changes	<input type="checkbox"/>	None	<input type="checkbox"/>	
Other Charges	<input type="checkbox"/>	None	<input type="checkbox"/>	
Taxes and Surcharges	<input type="checkbox"/>	None	<input type="checkbox"/>	
Enterprise Network Charges	<input type="checkbox"/>	None	<input type="checkbox"/>	
Payments Credits and Adjustments	<input type="checkbox"/>	None	<input type="checkbox"/>	
Total Charges	<input type="checkbox"/>	None	<input type="checkbox"/>	

Fig. 16

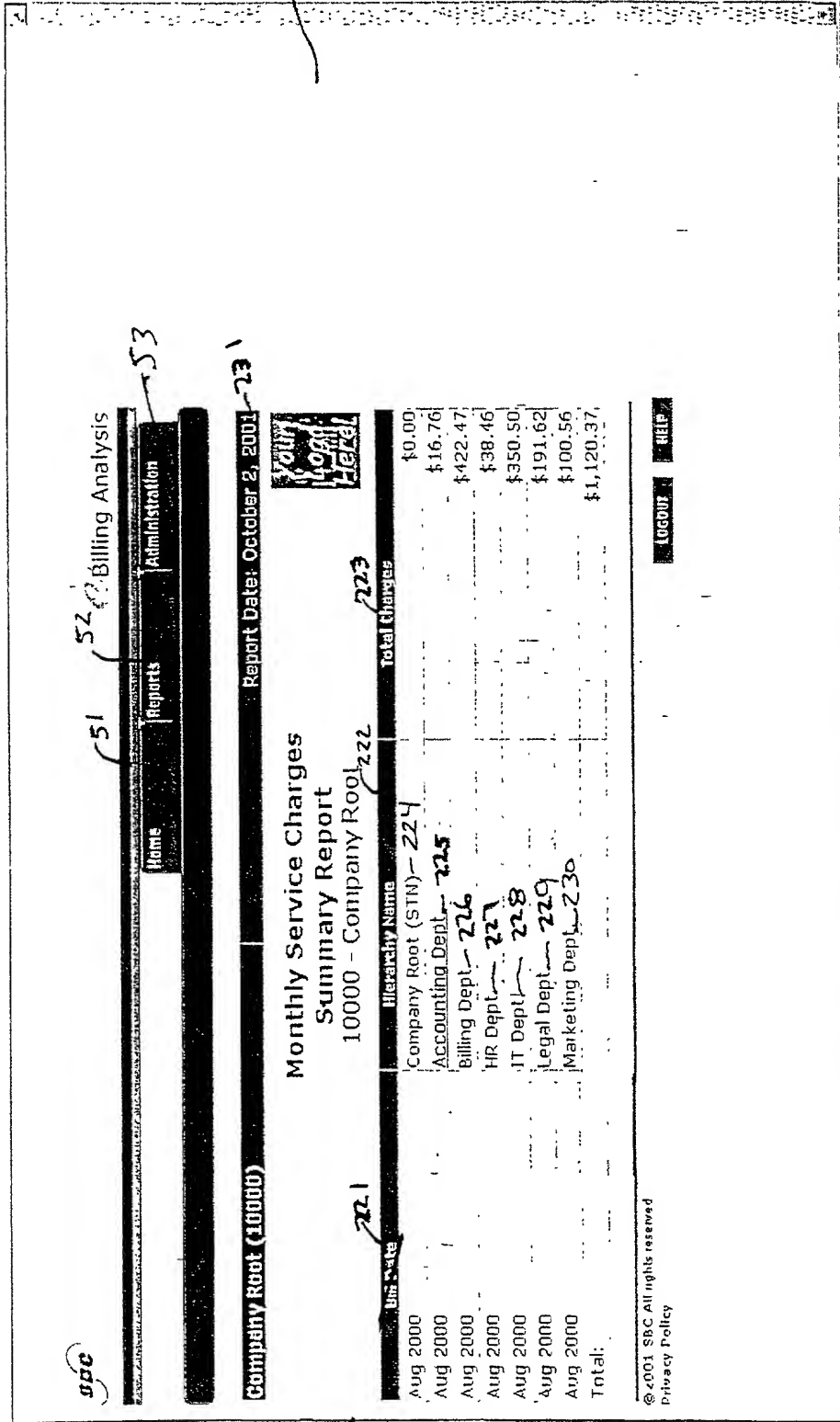


Fig 18

51

Home

Reports

Administration

53

Company Root (10000) > IT Dept. (14000) > Desktop Services (14100) Report Date: October 2, 2001

14100 - Desktop Services (STN)

231

141 page 1 of 2

52

Station Number: 310-547-0282
 Service Address: 26607 S WESTERN AV LOMITA, CA 91743

Bill Month Bill Day

Aug 2000

244 245 246 247 248

Provider	Description	USDC	Activity	Date	Rate	Quantity	Charge
PB	Measured Rate Business Svc With Toll Restriction	1MBTS	03-13-00	\$9.80	1.0	\$9.80	
PB	Multi-Line Business No Inter Exchange Carrier Charge	9PCC4	03-13-00	\$0.00	1.0	\$0.00	
PB	Access for Interstate Calling Multi-Line Business	9ZEU4	03-13-00	\$4.44	1.0	\$4.44	
PB	Contracted Dates:	CDATE	05-16-00	\$0.00	1.0	\$0.00	
PB	900/976 Blocking	CL1	03-13-00	\$0.00	1.0	\$0.00	
PB	Tel. Number Complete Blocking	CNMBK	03-13-00	\$0.00	1.0	\$0.00	
PB	Your Listing Is Not Published	NPU	03-13-00	\$0.28	1.0	\$0.28	
PB	Number Portability Svc Charge	NSR	03-13-00	\$0.34	1.0	\$0.34	
PB	Contract - Usage Discount Rate	RTM	05-16-00	\$0.00	1.0	\$0.00	
PB	Toll Blocking	TRS	03-13-00	\$1.90	1.0	\$1.90	
Subtotal:							\$16.76

Station Number: 310-547-0597
 Service Address: 26607 S WESTERN AV LOMITA, CA

Provider	Description	USDC	Activity	Date	Rate	Quantity	Charge
PB	Measured Rate Business Svc With Toll Restriction	1MBTS	03-13-00	\$9.80	1.0	\$9.80	
PB	Multi-Line Business No Inter Exchange Carrier Charge	9PCC4	03-13-00	\$0.00	1.0	\$0.00	
PB	Access for Interstate Calling Multi-Line Business	9ZEU4	03-13-00	\$4.44	1.0	\$4.44	



August - Summary Only
No Hierarchy

ANHEUSER BUSCH
NADA MILLER
SUITE 1300
ONE BUSCH PLACE
SAINT LOUIS, MO 63118-1300

Page 2 of 2
Customer ID 0123456789
Bill ID 000001
Billing Date Dec 19, 2001

Account Summary

Anheuser Busch		Charges	Usage	and Credits	Surcharges	Total
314 230-3000	SBC ASI			7,892.50		7,892.50
314 230-4040	CINGULAR			1,127.50		1,127.50
314 231-5000	SWBELL LD			4,291.65		4,291.65
314 235-1234	SWBELL LD			3,289.00		3,289.00
314 235-1234	SWBELL TEL	50.00	350.00	1,000.00	140.00	1,540.00
314 235-1237	SWBELL LD			3,784.00		3,784.00
314 235-1237	SWBELL TEL	50.00	275.00	1,035.00	136.00	1,496.00
314 235-4500	SWBELL LD			3,344.00		3,344.00
314 235-4500	SWBELL TEL	50.00	200.00	1,125.00	137.50	1,512.50
314 235-5000	SWBELL TEL	50.00	800.00	1,450.00	230.00	2,530.00
314 235-5478	SWBELL LD			484.00		484.00
314 235-5478	SWBELL TEL	50.00	80.00	1,075.00	120.50	1,325.50
314 235-5479	SWBELL LD			4,455.00		4,455.00
314 235-5479	SWBELL TEL	50.00	250.00	1,000.00	130.00	1,430.00
314 878-7273	SWBELL LD			594.00		594.00
314 878-7273	SWBELL TEL	50.00	150.00	1,075.00	127.50	1,402.50
314 878-8799	SWBELL LD			528.00		528.00
314 878-8799	SWBELL TEL	50.00	300.00	1,035.00	138.50	1,523.50
314 889-5621	SWBELL LD			1,199.00		1,199.00
314 889-5621	SWBELL TEL	50.00	850.00	1,335.00	223.50	2,458.50
925 244-4250	MCI			2,821.50		2,821.50
925 244-4250	PAC BELL	50.00	400.00	1,020.00	147.00	1,617.00
925 244-5050	MCI			2,805.00		2,805.00
925 244-5050	PAC BELL	50.00	300.00	1,075.00	142.50	1,567.50
925 244-7100	MCI			4,933.50		4,933.50
925 244-7100	PAC BELL	50.00	250.00	1,035.00	133.50	1,468.50
925 277-4000	MCI			4,427.50		4,427.50
925 277-4000	PAC BELL	50.00	200.00	1,000.00	125.00	1,375.00
925 277-4025	MCI			3,382.50		3,382.50
925 277-4025	PAC BELL	50.00	300.00	1,000.00	135.00	1,485.00
925 277-5000	MCI			4,757.50		4,757.50
925 277-5000	PAC BELL	50.00	435.00	1,125.00	161.00	1,771.00
925 866-6000	MCI			4,966.50		4,966.50
925 866-6000	PAC BELL	50.00	575.00	1,000.00	162.50	1,787.50
925 867-3002	MCI			3,360.50		3,360.50
925 867-3002	PAC BELL	50.00	225.00	1,045.00	132.00	1,452.00
925 867-5478	MCI			3,162.50		3,162.50
925 867-5478	PAC BELL	50.00	100.00	1,000.00	115.00	1,265.00
925 867-6250	MCI			4,097.50		4,097.50
925 867-6250	PAC BELL	50.00	80.00	1,025.00	115.50	1,270.50
9999999999999999	SWBELL IS			1,276.00		1,276.00
9999999999999999	SWBELL TEL	500.00	53,200.00	5,900.00	5,960.00	65,560.00
Totals for Anheuser Busch		1,450.00	59,320.00	97,334.15	8,712.50	166,816.65

Fig. 20



August - Summary Only
With Hierarchy

ANHEUSER BUSCH
NADA MILLER
SUITE 1300
ONE BUSCH PLACE
SAINT LOUIS, MO 63118-1300

Page 2 of 3
Customer ID 0123456789
Bill ID 000001
Billing Date Dec 19, 2001

Account Summary

	²⁶¹ Hierarchy Total	²⁵⁴ Monthly Charges	²⁵⁵ Usage	²⁵⁶ Other Charges and Credits	²⁵⁷ Taxes and Surcharges	²⁵⁸ Total
²⁵¹ Anheuser Busch						
²⁵² Missouri						
²⁶² 314 230-3000 SBC ASI	113,043.15			7,892.50		7,892.50
314 230-4040 CINGULAR				1,127.50		1,127.50
314 231-5000 SWBELL LD				4,291.65		4,291.65
314 235-5000 SWBELL TEL		50.00	800.00	1,450.00	230.00	2,530.00
99999999999999999999 SWBELL IS				1,276.00		1,276.00
99999999999999999999 SWBELL TEL		500.00	53,200.00	5,900.00	5,960.00	65,560.00
²⁶⁴ St. Louis Brewing	30,365.50					
²⁶⁶ Specialty Beers	25,509.00					
²⁶⁸ Crow	17,803.50					
²⁷⁰ 314 235-1234 SWBELL LD	10,109.00			3,289.00		3,289.00
314 235-1234 SWBELL TEL		50.00	350.00	1,000.00	140.00	1,540.00
314 235-1237 SWBELL LD				3,784.00		3,784.00
314 235-1237 SWBELL TEL		50.00	275.00	1,035.00	136.00	1,496.00
²⁷¹ Holder	7,694.50					
314 235-5478 SWBELL LD				484.00		484.00
314 235-5478 SWBELL TEL		50.00	80.00	1,075.00	120.50	1,325.50
314 235-5479 SWBELL LD				4,455.00		4,455.00
314 235-5479 SWBELL TEL		50.00	250.00	1,000.00	130.00	1,430.00
²⁶⁹ Regular Beer	7,705.50					
²⁷² Schwarz	4,048.00					
314 878-7273 SWBELL LD				594.00		594.00
314 878-7273 SWBELL TEL		50.00	150.00	1,075.00	127.50	1,402.50
314 878-8799 SWBELL LD				528.00		528.00
314 878-8799 SWBELL TEL		50.00	300.00	1,035.00	138.50	1,523.50
²⁷³ Wasser	3,657.50					
314 889-5621 SWBELL LD				1,199.00		1,199.00
314 889-5621 SWBELL TEL		50.00	850.00	1,335.00	223.50	2,458.50
²⁶⁷ Distribution	4,856.50					
314 235-4500 SWBELL LD				3,344.00		3,344.00
314 235-4500 SWBELL TEL		50.00	200.00	1,125.00	137.50	1,512.50
²⁶³ California	53,773.50					
²⁶⁵ San Ramon	53,773.50					
925 867-3002 MCI				3,360.50		3,360.50
925 867-3002 PAC BELL		50.00	225.00	1,045.00	132.00	1,452.00
²⁶⁶ Brewing	42,207.00					
²⁶⁸ Specialty Beers	16,324.00					
925 277-5000 MCI				4,757.50		4,757.50
925 277-5000 PAC BELL		50.00	435.00	1,125.00	161.00	1,771.00
²⁷² Kemp	9,795.50					
925 867-5478 MCI				3,162.50		3,162.50
925 867-5478 PAC BELL		50.00	100.00	1,000.00	115.00	1,265.00
925 867-6250 MCI				4,097.50		4,097.50
925 867-6250 PAC BELL		50.00	80.00	1,025.00	115.50	1,270.50
²⁶⁹ Regular Beer	25,883.00					
²⁷² Lucier	10,670.00					
925 277-4000 MCI				4,427.50		4,427.50
925 277-4000 PAC BELL		50.00	200.00	1,000.00	125.00	1,375.00
925 277-4025 MCI				3,382.50		3,382.50
925 277-4025 PAC BELL		50.00	300.00	1,000.00	135.00	1,485.00
²⁷² Townzen	15,213.00					
925 244-4250 MCI				2,821.50		2,821.50
925 244-4250 PAC BELL		50.00	400.00	1,020.00	147.00	1,617.00
925 244-5050 MCI				2,805.00		2,805.00
925 244-5050 PAC BELL		50.00	300.00	1,075.00	142.50	1,567.50

Fig. 21